

REMOVING, TRIMMING AND PRUNING TREES IS DANGEROUS



HIRE A PROFESSIONAL TREE WORK CONTRACTOR TO DO THE JOB

How to organise tree work

Before work commences

Check with your local council whether approvals are required.

Find a professional tree work contractor

- Tree Contractors Association of Australia or Arboriculture Australia can help you make an informed choice.
- A professional tree work contractor will:
 - be insured with workers compensation, public liability and professional indemnity insurance
 - provide a written quote that includes business ABN, contact details, detail of works, and costs
 - explain how they will do the job safely.

Immediately raise safety issues with SafeWork NSW by calling 13 10 50.

For further information, visit safework.nsw.gov.au

Travelling conmen and complaints

- Protect yourself from travelling conmen. Be suspicious of people who:
 - turn up unexpectedly offering special one-off or today-only deals
 - ask for cash up-front
 - offer to drive you to the bank to get money for payment
 - pressure you into accepting their offer
 - disappear and leave the job unfinished or in a poor standard.

If you believe you have been approached by a conman, call **1300 133 408**.

- NSW Fair Trading can help you resolve disputes with traders. If you have a problem with a trader that you can't resolve, lodge a complaint at fairtrading.nsw.gov.au or call **13 32 20**.