



Ku-ring-gai Art Centre

Dear Parents and Guardians of Ku-ring-gai Art Centre,

We have an easy, new online booking system called Bookable! We're excited to share with you the new process of how to make a booking. All of our art courses are available to view on our website, including the course descriptions, costs and dates. Once you've decided which course you'd like to book, go to the following link (displayed also on our website and Facebook page):

https://krg-events.bookable.net.au

You must register for Bookable beforehand, a quick and easy process of entering your contact details into Bookable. We recommend you register before the dates when bookings open.

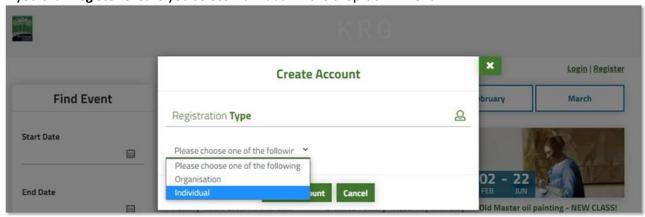
Our process has changed regarding redeeming Creative Kids vouchers. You can now upload an image of your Creative Kids voucher into the new booking system and make payment online for all holiday classes over \$100

Step 1

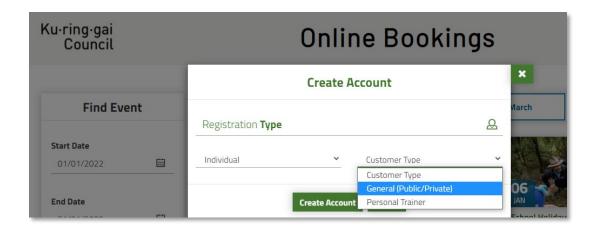
Click **Register** or **Login** on the top right hand side of the page, and follow the steps.



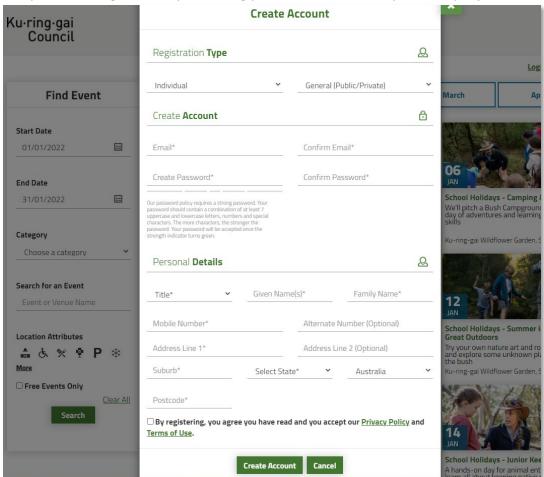
If you click **Register** ensure you select **Individual** in the drop-down menu.



Then click the arrow at Customer Type and select General (Public/Private)



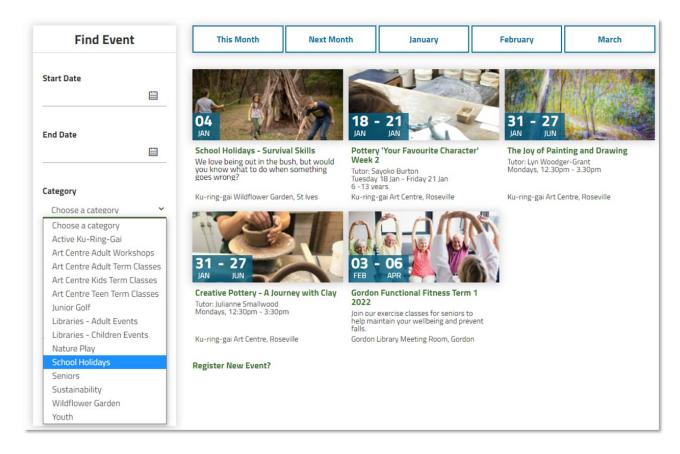
Complete all relevant fields on the form before selecting **Create Account** button at the bottom. You can then proceed to login to the system using your email address and password you just created.



Once logged in...

Step 2

On the left hand side under 'Category', click the arrow to view the drop-down menu and select the category you want to see. I.e. 'School Holidays'. Once selected, this will display all the courses within that category.

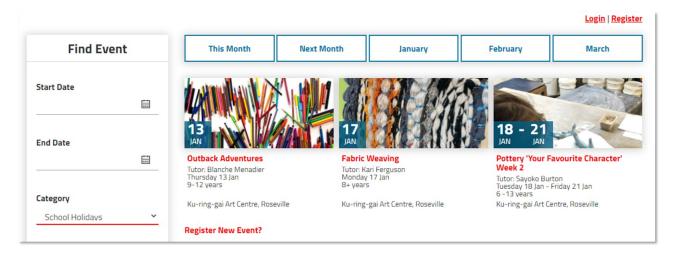


To search for a specific course, type a word into **Search for an Event** and then click the **Search** button.

For example: Course title – e.g. **Outback Adventures** Tutor's name – e.g. **Blanche** Subject matter – e.g. **Writing**

Find Event		
Start Date		
End Date	######################################	
Category		
Choose a category		
Search for an Event Event or Venue Name		
Location Attributes		
் க் % ∳ P More	*	
☐ Free Events Only		
Search	<u>Clear All</u>	

Select the course you want to book by clicking on the course image



Step 4

Once on the course booking page, you can find out further details about the course content.

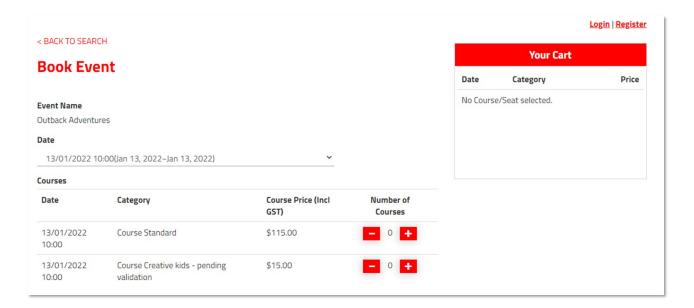
To make a booking, click Book Course



Step 5

On the **Book Event** page, you'll be able to select the type of course ticket. For example, 'Standard' or 'Creative Kids – pending validation'. Use the plus and minus buttons to increase or decrease the number of bookings you're making.

Further down the page, fill in the details for the booking. Note that **Main Contact Information** is for the person making the booking (i.e. parent/guardian), and the next field to enter contact information is for the student attending the course. Please ensure you fill out the form correctly.



Step 6

There are a number of custom questions to answer, including a space to upload your Creative Kids voucher. This must be done on the spot when booking and you cannot proceed with the payment unless you have uploaded the voucher.

Checklist		
Art Centre - Holiday Program Checklist - Please answer the following questions:		
1. What is the child's date of birth? *		
2. Please provide a first emergency contact name and phone nu	mber *	
3. Please provide a second emergency contact name and phone	number *	
4. Does the child have any allergies/asthma/disabilities/medical conditions or special needs?*	□Yes□No	
5. I am aware of the start and finish time of the class. I will drop off and pick up my child at those times. I am aware that Kuring-gai Art Centre does not have childminding facilities *	□Yes	
6. Do you have a valid Creative Kids voucher? *	✓Yes □No	
6-1. Please enter the name of the child exactly as it is displayed	on the voucher: *	
6-2. Please verify the child's date of birth: *		
6-3. Please enter your valid Creative Kids voucher number: *		
6-4. We require a copy of your Creative Kids voucher. Do you agree to upload an image of your voucher? *	☐Yes (please upload an image of the document, it must be JPG or PNG format)	

Click the box acknowledging you've read and understood the Terms and Conditions and click the button **Complete**

✓ I have read and understood the <u>Terms and Conditions</u> for this event.	
☐ Would you like information about similar events in the future?	
	Complete

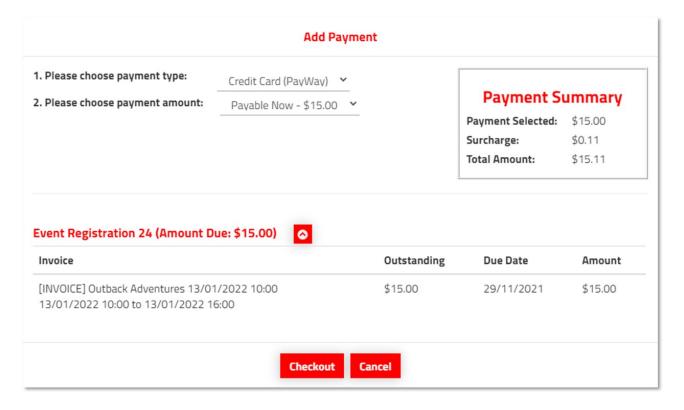
Step 8

On the **Add Payment** pop-up window that appears, you know have 10 minutes to complete the transaction (timer displayed at the top).

For **Please choose payment type**, select **Credit Card (PayWay)** from the arrow drop-down menu. The amount will already be pre-filled.

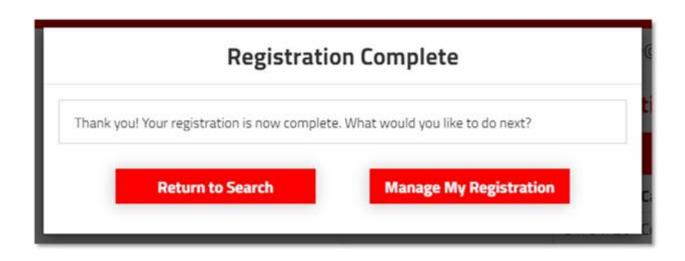
You will see on the right hand side the Payment Summary box, detailing the costs and showing the Total Amount including surcharge.

Click **Checkout** and proceed to enter your credit card details, then click **Submit**.



Step 9

If the payment was successful, the pop-up window will display **Registration Complete**. You can now search for another course or view your booking/s by clicking **Manage My** Registration. All courses are pending class numbers. If you have booked with a Creative Kids voucher, your booking is also pending its validity. This will be confirmed up to two days prior to the course starting, however your enrolment in the course is confirmation of your booking and there are no change of mind refunds for bookings. If a course does not run, your account will be credited.



Ku-ring-gai Art Centre • Ku-ring-gai Council

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Check out Ku-ring-gai Council's new website at

krg.nsw.gov.au

Tell us what you think!











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